Executive Master of Business Administration (MBA)

FIRST YEAR

Semester-1

S.No.	Subject	Internal Evaluation Scheme	End Semester Evaluation		Credit Structure
		(i) Assignment (40% Weightage) (ii) Attendance (10% Weightage)	End Semester Assessment (ESA) (50% weightage)	Presentati on on Minor Project	L+T+P
1.	Manufacturing System Analysis & Management	100 Marks	100 Marks		4+0+0=4
2.	Business Communication	100 Marks	100 Marks		4+0+0=4
3.	Corporate Finance	100 Marks	100 Marks		4+2+0=6
4.	Microeconomics for Managers	100 Marks	100 Marks		4+0+0=4
5.	People Management	100 Marks	100 Marks		4+0+0=4
6.	Quantitative Analysis for Managerial Applications	100 Marks	100 Marks		4+0+0=4
7.	Minor Project on Innovative ideas of Business			50 Marks	4+0+0=4
	Total Credit				30

1 credit=15 hours

Semester-2

		Internal Evaluation Scheme	End Semester Evaluation		Credit Structure	
S.No.	Subject	(i) Assignment (40% Weightage) (ii) Attendance (10% Weightage)	End Semester Assessment (ESA) (50% weightage)	Presentation on Minor Project	L+T+P	
1.	Operation Management	100 Marks	100 Marks		4+0+0=4	
2.	Financial Reporting & Analysis	100 Marks	100 Marks		4+0+0=4	
3.	Marketing Management	100 Marks	100 Marks		4+0+0=4	
4.	Data Science for Managerial Decisions	100 Marks	100 Marks		4+2+0=6	
5.	Optimization & Decision Techniques	100 Marks	100 Marks		4+0+0=4	
6.	Macroeconomics	100 Marks	100 Marks		4+0+0=4	
7.	Minor Project on Emerging Technologies for Business			50 Marks	4+0+0=4	
	Total Credit				30 Credit	

Executive Master of Business Administration (MBA)

SECOND YEAR

Semester-3

		Internal Evaluation Scheme	End Semester Evalu	uation	Credit Structure
S.No.	Subject	(i) Assignment (40% Weightage) (ii) Attendance (10% Weightage)	End Semester Assessment (ESA) (50% weightage)	Presentation on Project Report	L+T+P
1.	Business Research Methods	100 Marks	100 Marks		4+2+0=6
2.	Corporate Law	100 Marks	100 Marks		4+2+0=6
3.	International Business Management	100 Marks	100 Marks		4+2+0=6
4.	Business Leadership	100 Marks	100 Marks		4+0+0=4
5.	Elective-1 Major Specialization Group	100 Marks	100 Marks		4+0+0=4
6.	Elective-2 Major Specialization Group	100 Marks	100 Marks		4+0+0=4
	Total Credit				30

Live Industry Project/Case		4 Credit
Analysis & Reporting		
(After Completion of Third		
Semester)		

Semester-4

		Internal Evaluation Scheme	End Semester Evaluation	Credit Structure
S.N o.	Subject	(i) Assignment (40% Weightage) (ii) Attendance (10% Weightage)	End Semester Assessment (ESA) (50% weightage)	L+T+P
1.	Strategic Management & Business Policy	100 Marks	100 Marks	4+0+0=4
2.	Innovation & Entrepreneurship	100 Marks	100 Marks	4+2+0=6
3.	Business Ethics & CSR	100 Marks	100 Marks	4+2+0=6
4.	Sustainability Management	100 Marks	100 Marks	4+2+0=6
5.	Elective- 4 Minor Specialization Group	100 Marks	100 Marks	4+0+0=4
6.	Elective-5 Minor Specialization Group	100 Marks	100 Marks	4+0+0=4
	Total Credit			30
	Total Credit (Sem1+Sem2+Sem3+Sem4)			124 Credit

Detailed Syllabus of Semester-1

1. Manufacturing System Analysis & Management:

- > Introduction To Manufacturing Systems
- > Materials requirements planning
- > Concept of Planning and Organizing
- Material Flow Path Analysis In Manufacturing
- > layout Of Manufacturing Systems
- > Concept of Planning and Organizing
- > Ethics and Corporate Social Responsibility

- 1.G.Halevi And R.D.Weill, "Principles of Process Planning", Chapman and Hall, Madras 1995.
- 2.M.P.Groover, "Automatic Production System and Computer Integrated Manufacturing", Prentice Hall, 1990.
- 3. Bary Hawkes, "CAD/CAM Processes", 1990.
- 4. Evert E. Adams Jr and Donold J. Ebert, "Production and Operation Management", Prentice Hall of India, 1994
- 5.S.N.Chary, "Production and Operations Management", 3rd Edition, Tata McGraw Hill, New Delhi,1991.

2. Business Communication:

- > Communication: An Introduction
- ➤ Non-Verbal Communication
- > Effective Communication
- ➤ Communication Network in an Organization
- Verbal Communication (Oral-Aural)
- Verbal Communication (Written)
- > Communication as a Skill for Career Building
- > Employment communication
- > Group communication

Suggested Readings:

- 1. Bovee&Thill Business Communication Essentials A Skill Based Approach to Vital Business English. Pearson.
- 2. Kulbhushan Kumar & R.S. Salaria, Effective Communication Skills, Khanna Publishing House, Delhi
- 3. Bisen&Priya Business Communication (New Age International Publication)
- 4. Kalkar, Suryavanshi, Sengupta-Business Communication(Orient Blackswan)
- 5. Varinder Bhatia, Business Communications, Khanna Publishing House
- 6. Business Communication: Skill, Concepts And Applications P D Chaturvedi, MukeshChaturvedi Pearson Education.
- 7. AshaKaul, Business Communication, Prentice Hall of India.

Corporate Finance:

- > Corporate Finance: An Introduction
- > Time Value of Money
- > Cost of Capital and Investment Decisions
- > Financing Decisions
- Dividend Decisions
- > Emerging Issues of Corporate Finance

- 1. Maheshwari S.N & Maheshwari S K A text book of Accounting for Management (Vikas, 10th Edition)
- 2. Essentials of Financial Accounting (based on IFRS), Bhattacharya (PHI,3rd Ed)
- 3. Khan and Jain Financial Management (Tata McGraw Hill, 7th Ed.)
- 4. PC Tulsian- Financial Accounting (Pearson, 2016)
- 5. Dhamija Financial Accounting for managers: (Prentice Hall, 2nd Edition).

3. Micro Economics for Managers:

- > Managerial Economics: Introduction,
- > Circular Flow of in an economy
- Demand Analysis and Estimation
- > Elasticity of Demand & Determinants
- Production Functions in the Short and Long Run
- > Type of Costs ,Short Run and Long Run Costs,
- Market Structure: Perfect Competition, Monopoly,
- Monopolistic Competition, Oligopoly, Economic Indicators
- > Technology and Employment Issues and Challenges
- National Income, Fiscal and Monetary Policies, Industrial Finance Business Cycles
- > Public-Private Participation (PPP), Foreign Direct Investment

Suggested Readings:

- 1. Managerial Economics ,D.N.Dwivedi, Vikas Publication, 7th Ed
- 2. Managerial Economics, GEETIKA, McGraw-Hill Education 2nd Ed.
- 3. Managerial Economics: Concepts and Applications (SIE), THOMAS& MAURICE, McGraw-Hill Education, 9th Ed
- 4. Managerial Economics, H.L Ahuja, S.Chand, 8th Ed
- 5. Managerial Economics Theory and Applications, Dr.D.M.Mithani, Himalaya Publications, 7th Ed.
- 6. Sociology & Economics for Engineers, Dr. Premvir Kapoor, Khanna Publishing House

4. People Management:

- > Strategic HRM: Concept & Importance
- ➤ Linking HR strategy with business strategy
- > Human Resource Planning and Employee Hiring
- > Environmental Appraisal, Industry analysis
- ➤ Value chain analysis, Strategic Analysis and Choice
- > Strategy Implementation and Evaluation

- 1. V.S.P.Rao, Human Resource Management (Text and Cases) Himalaya Publications, Thirteenth Edition.
- 2. Durai Praveen, Human Resource Management Pearson Publication, 2nd Edition.
- 3. Gary Dessler and BijuVarkkeyHuman Resource Management, Person Publication, 2013, 14th Edition.
- 4. SeemaSanghi, Human Resource Management, VikasPublications, 2014, 5th Edition.
- 5. K. Aswathappa, Human Resource Management, McGraw Hill Education, 2013, 7th Edition.

5. Quantitative Analysis for Managerial Applications:

- Quantitative Decision Making An Overview
- ➤ Measures of Central Tendency
- > Probability & Probability Distribution
- Decision Theory
- > Sampling Methods
- > Testing of Hypotheses
- > Time Series Analysis

Suggested Readings:

- 1. Gupta & Khanna Quantitative Techniques for Decision Making (Prentice Hall of India)
- 2. Statistical Methods. S. P. Gupta, (S.Chand & Co.)
- 3. Mathematics and Statistics, N.K. Nag, (Kalyani Publishers.)
- 4. Quantitative Techniques, C.R. Kothari, (Vikash)
- 5. Statistics for Management, Levin & Rubin (Pearson)
- 6. S.C.Gupta: Fundamentals of Statistics- HPH

6. Minor Project on Innovative ideas of Business

(Project preparation & Presentation of Minor project)

Detailed Syllabus of Semester-2

1. Operation Management:

- Operations Management: An Overview
- ➤ Operation Planning & Control
- Capacity Planning
- > Value Engineering and Quality Assurance
- > Materials Management

Suggested Readings:-

- 1. Aswathappa, K. & Bhat, K.S.-- Production and Operations Management (Himalaya Publishing House, 2nd Edition)
- 2. Chase, R.B., Shankar, R. & Jacobs, F.R. -- Operations & Supply Chain Management (Tata McGraw Hill, 14th Edition)
- 3. Chunawalla, S.A. & Patel, D.R. Production & Operations Management (Himalaya Publishing House, 9th Edition)
- 4. Chary, S.N. -- Production and Operations Management (Tata McGraw Hill, 6th Edition)
- 5. Charantimath, P.M. Total Quality Management (Pearson Education, 3rd Edition)

2. Financial Reporting & Analysis:

- ➤ Accounting Concepts & Conventions
- > Accounting Standards and IFRS
- > Financial Statement Analysis
- Management accounting- meaning, nature & significance
- > Budgeting and budgetary control- fixed and flexible budgets, zero base budget
- > Standard costing and Variance analysis
- Marginal Costing- Cost-Volume-Profit Analysis: Break-even analysis

- 1. Maheshwari S.N & Maheshwari S K A text book of Accounting for Management (Vikas, 10th Edition)
- 2. Essentials of Financial Accounting (based on IFRS), Bhattacharya (PHI,3rd Ed)
- 3. Khan and Jain Financial Management (Tata McGraw Hill, 7th Ed.)
- 4. PC Tulsian- Financial Accounting (Pearson, 2016)
- 5. Dhamija Financial Accounting for managers: (Prentice Hall, 2nd Edition).
- 6. Narayanswami Financial Accounting: A Managerial Perspective (PHI,5th Ed)

3. Marketing Management:

- ➤ Marketing: An Overview
- ➤ Marketing Environment Analysis
- Market Segmentation, Targeting and Positioning
- Product and Pricing Decisions
- > Distribution and Promotion Decisions
- Digital Marketing
- > Emerging Issues in Marketing

Suggested Readings:

- 1. Marketing Management: A South Asian Perspective Kotler, Keller, Kevin 15/e, Pearson Education, 2016.
- 2. Marketing Management Ramaswamy V. S. & Namakumari S, 6/e, Sage Publication India Pvt Ltd., 2018.
- 3. Marketing Management Tapan Panda, 5/e, Excel Publication, 2007.
- 4. Fundamentals of Marketing Management Etzel M. J, B J Walker & William J. Stanton, 14/e, McGrawHill Education Publishers, 2015.
- 5. Marketing: Asian Edition Paul Bainies, Chris Fill Kelly Page third edition, Oxford.

4. <u>Data Science for Managerial Decisions:</u>

- > Introduction to Data Science
- ➤ Information Technology: An Overview
- > Applications of Data Science in various fields
- ➤ MIS and Control Systems
- ➤ Data Collection and Data Pre-Processing
- ➤ Building Information Systems
- > Support Systems for Management Decisions

- 1. Jojo Moolayil, "Smarter Decisions: The Intersection of IoT and Data Science", PACKT, 2016.
- 2. Cathy O'Neil and Rachel Schutt, "Doing Data Science", O'Reilly, 2015.
- 3. David Dietrich, Barry Heller, Beibei Yang, "Data Science and Big data Analytics", EMC 2013
- 4. Raj, Pethuru, "Handbook of Research on Cloud Infrastructures for Big Data Analytics", IGI Global
- 5. Management Information System, W.S Jawadekar, Tata Mc Graw Hill Publication.
- 6. Management Information System, David Kroenke, Tata Mc Graw Hill Publication.
- 7. MIS: Management Perspective, D.P. Goyal, Macmillan Business Books.

5. Optimization & Decision Techniques:

- Operations Research An Overview
- > Transportation Problems
- > Assignment Problems
- > Building Information Systems
- > Support Systems for Management Decisions

Suggested Readings:

- 1. R. Panneerselvam Operations Research (PHI, 2nd Edition)
- 2. Sharma J K Operations Research (Pearson, 3rd Edition
- 3. Apte-Operation Research and Quantitative Techniques (Excel Books)
- 4. S Kalawathy-Operation Research (Vikas IVth Edition)
- 5. Natarajan- Operation Research(Pearson)

6. Macroeconomic:

- > Macro Economics: Introduction,
- ➤ National Income & Related Aggregates
- ➤ Money & Banking
- ➤ Income & Employment
- ➤ Government Budget & Economy
- ➤ Balance of Payment
- > Foreign Exchange

7. Minor Project On Emerging Technology:

Project preparation & Presentation of Minor project

Detailed Syllabus of Semester-3

Compulsory Subjects:

1. Business Research Methods:

- Research applications in functional areas of Business
- > Emerging trends in Business research
- > Research Proposal
- > Problems in measurement in management research
- > Data Presentation and Analysis
- ➤ Report Writing and Presentation
- > Ethics in Research

Suggested Readings:

- 1. Garg, B.L., Karadia, R., Agarwal, F. and Agarwal, U.K., 2002. An introduction to Research Methodology, RBSA Publishers.
- 2. Kothari, C.R., 1990. Research Methodology: Methods and Techniques. New Age International. 418p.
- 3. Sinha, S.C. and Dhiman, A.K., 2002. Research Methodology, Ess Ess Publications. 2 volumes.
- 4. Trochim, W.M.K., 2005. Research Methods: the concise knowledge base, Atomic Dog Publishing. 270p.
- 5. Wadehra, B.L. 2000. Law relating to patents, trade marks, copyright designs and geographical indications. Universal Law Publishing

2. Corporate Law:

- Overview of Business Law
- Business Forms and Regulations
- ➤ General Principles of Contracts
- > Foreign Exchange Management and related regulations
- > Environment Protection and Sustainability

- 1. Business Environment ---Francis Cherunilam, Himalaya Publishing House
- 2. Business Environment: Test and Cases, PAUL, Mc Graw Hill Education, 3rd Ed.
- 3. V. Neelamegam Business Environment (Vrinda Publications, 2nd Edition)
- 4. Shaikh & Saleem Business Environment (Pearson, 2nd Edition)
- 5. International Business Environment—Ian Brooks, Jamie Weatherstom and GrahmWilkinson
- 6. Kuchhal M.C. Business Law (Vikas Publication)
- 7. Gulshan S.S. Business Law Including Company Law (Excel Books)
- 8. N D Kapoor Elements of Mercantile Law Sultan Chand-2014.

3. International Business Management:

- > Introduction to International Business
- ➤ International Trade of Goods & Services
- ➤ Regional Trade Blocks
- > International Entry Strategies
- > Strategies of International Business
- ➤ International Business Functions

Suggested Readings:

- 1. P.K.Khurana (2010): Export Management, Galgotia Publication, New Delhi
- 2. Jeevanandam C(2002) "Foreign Exchange: Practices Concepts and control" Sultan Chand Publications
- 3. Foreign Trade Policy(2015-2020): Hand book of Export Procedure and Annual of the Ministry of Commerce, Government of India.

4. Business Leadership:

- > Introduction to Leadership
- ➤ Leadership Traits, Skills and Styles
- Decision-Making and Leadership
- Leadership for Sustainability Power, Influence, Impact
- ➤ Leadership in Business Organizations

- 1. Northouse, Peter G., Leadership: Theory and Practice, Sage Publications.
- 2. Daloz Parks, S., Leadership can be taught: A Bold Approach for a Complex World, Boston: Harvard Business School Press.
- 3. Drucker Foundation (Ed.), Leading Beyond the Walls, San Francisco: Jossey Bass.
- 4. Al Gini and Ronald M. Green, Virtues of Outstanding Leaders: Leadership and Character, John Wiley & Sons Inc.
- 5. S Balasubramanian, The Art of Business Leadership Indian Experiences, Sage Publications

Detailed Syllabus of Semester-4

Compulsory Subjects:

1. Strategic Management & Business Policy:

- ➤ Introduction to Strategic Management and Business Policy
- > Strategic Management: Concept & Importance
- > Dimension and Levels of Strategy
- > Types of strategies, Strategic Decision Making
- > Environmental Appraisal, Industry analysis
- ➤ Value chain analysis, Strategic Analysis and Choice
- > Strategy Implementation and Evaluation

Suggested Readings:

- Fed R David, Strategic Management, New Jersey, Prentice Hall, 1997.
- Gregory G. Dess, GT Lumpkin and ML Taylor, Strategic Management Creating Competitive Advantage, McGraw-Hill, Irwin, NY, 2003.
- Pearce JA and Robinson RB, Strategic Management, McGraw Hill, NY, 2000.
- Vipin Gupta, Kamala Gollakota and R. Srinivasan, Business Policy and Strategic Management, Prentice-Hall of India, New Delhi, 2005.
- Wheelen Thomas L, David Hunger J, KrishRangaraja, Concepts in Strategic Management and Business Policy, New Delhi, Pearson Education, 2006

2. Innovation & Entrepreneurship:

- ➤ Entrepreneurship development-its importance
- > Role of Entrepreneurship -Entrepreneurial environment
- > Creating and starting the venture
- > Managing early growth of the new venture
- > Role of Government in promoting Entrepreneurship

- 1. Roy: Entrepreneurship, OUP
- 2. Ahmad, Ali and Bhatt, Punita.: Entrepreneurship in Developing and Emerging Economies, SAGE Publishing India
- 3. Mitra, Jay: The Business of Innovation, 2017, SAGE Publishing
- 4. Entrepreneurship 10th Ed (Indian Edition) 2016 by Robert Hirsch Michael Peters Dean Shepherd, McGraw Hill
- 5. Khanka, S.S.; Entrepreneurial Development; S. Chand and Co.
- 6. Kumar, Arya; Entrepreneurship; Pearson Education.
 Desai, Vasant; Dynamics of Entrepreneurial Development and Management; Himalaya Publishing

3. Business Ethics & CSR:

- > Business Ethics: An Overview
- > Ethics in Business
- Business Strategy in CSR
- > Business Ethics and CSR: Linkages
- > CSR in Indian Context
- > CSR and Sustainable Development

Suggested Readings:

Modh, Satish, Ethical Management: Text and Cases in Business Ethics and Corporate Governance. New Delhi: Macmillan Publishers India Ltd, 2005.

Mathur, U.C., Corporate Governance and Business Ethics: Text and Cases. New Delhi: Macmillan Publishers India Ltd, 2005.

4. Sustainability Management:

- > Definition, Concept and Features of Sustainability Management
- Sustainability Pillars
- > Integrating Sustainability into Business
- ➤ Value Chain perspective
- > Sustainability Strategy and Planning
- > Sustainability Reporting Frameworks

- 1. Handbook of Sustainability Management by Christian N Maduand Chu-Hua Kuei
- 2. Sustainability Management by Steven Cohen
- 3. The Sustainability Handbook by William R. Blackburn

Specialization Group: HUMAN RESOURCE (HR)

Major Elective Subjects in III Semester for HR specialization

S.No.	Elective	Code	Course Title
1	Elective- 1	MBAE HR01	Managing the Workplace Behavior
2	Elective- 2	MBAE HR02	Employee Relations And Labor Laws

Minor Elective Subjects in IV Semester for HR specialization

S.No.	Elective	Code	Course Title
1	Elective- 3	MBAE HR03	HR Analytics
2	Elective- 4	MBAE HR04	Performance And Reward Management

Specialization Group: MARKETING (MK)

Major Elective Subjects in III Semester for Marketing specialization

S.No.	Elective	Code	Course Title
1	Elective- 1	MBAE MK01	Consumer Behavior And Marketing Communication
2	Elective- 2	MBAE MK02	B2B Marketing

Minor Elective Subjects in IV Semester for Marketing specialization

S.No.	Elective	Code	Course Title
1	Elective- 3	MBAE MK03	Services Marketing
2	Elective- 4	MBAE MK04	Sales and Retail Management

Specialization Group: Finance (FM)

Major Elective Subjects in III Semester for Finance specialization

S.No.	Elective	Code	Course Title
1	Elective- 1	MBAE FM01	Capital Investment and Financing Decision
2	Elective- 2	MBAE FM02	Fintech/Financial Analysis

Minor Elective Subjects in IV Semester for Finance specialization

S.No.	Elective	Code	Course Title
1	Elective- 3	MBAE FM03	Investment Banking
2	Elective- 4	MBAE FM04	Working Capital Management

Specialization Group: OPERATION MANAGEMENT(OM)

Major Elective Subjects in III Semester for Operation specialization

	S.No.	Elective	Code	Course Title
	1	Elective- 1	MBAE OM 01	Supply Chain Management
Ī	2	Elective- 2	MBAE OM 02	Procurement & Order Fulfillment

Minor Elective Subjects in IV Semester for Operation specialization

S.No.	Elective	Code	Course Title
1	Elective- 3	MBAE OM 03	Transportation & Logistics System
2	Elective- 4	MBAE OM 04	Project Management

Specialization Group: INTERNATIONAL BUSINESS (IB)

Major Elective Subjects in III Semester for IB specialization

S.No.	Elective	Code	Course Title
1	Elective- 1	MBAE IB01	International Business Management
2	Elective- 2	MBAE IB02	Export Import Documentation

Minor Elective Subjects in IV Semester for IB specialization

S.No.	Elective	Code	Course Title
1	Elective- 3	MBAE IB03	International Logistics
2	Elective- 4	MBAE IB04	Cross Cultural Management

Specialization Group: Analytics & Data Science

Major Elective Subjects in III Semester for Analytics & Data Science specialization

S.No.	Elective	Code	Course Title
1	Elective- 1	MBAE CS 01	Python & Business analytics
2	Elective- 2	MBAE CS 02	Digital & Cyber Physical System

Minor Elective Subjects in IV Semester Analytics & Data Science specialization

S.No.	Elective	Code	Course Title
1	Elective- 3	MBAE CS 03	Business Applications of AI and ML Techniques
2	Elective- 4	MBAE CS 04	Business Intelligence Decision Modelling

Specialization Group: Information Technology (IT & Fintech)

<u>Major Elective Subjects in III Semester for Information Technology (IT & Fintech)</u> <u>specialization</u>

S.No.	Elective	Code	Course Title
1	Elective- 1	MBAE IT 01	Data Base Management System
2	Elective- 2	MBAE IT 02	Financial Technology Services & Management

<u>Minor Elective Subjects in IV Semester Information Technology (IT & Fintech)</u> <u>specialization</u>

S.No.	Elective	Code	Course Title
1	Elective- 3	MBAE IT 03	Financial Information Security & Privacy
2	Elective- 4	MBAE IT 04	System Analysis & Design

Specialization Group: Banking, Financial Services &

Insurance

<u>Major Elective Subjects in III Semester for Banking, Financial Services & Insurance specialization</u>

S.No.	Elective	Code	Course Title
1	Elective- 1	MBAE BFI 01	Bank Financial Management
2	Elective- 2	MBAE BFI 02	Risk Management in Banks

<u>Minor Elective Subjects in IV Semester Banking, Financial Services & Insurance</u> specialization

S.No.	Elective	Code	Course Title
1	Elective- 3	MBAE BFI 03	Corporate Governance in Banking and Financial Sector
2	Elective- 4	MBAE BFI 04	Management of Financial Services

Specialization Group: Retail Management

Major Elective Subjects in III Semester for Retail Management specialization

S.No.	Elective	Code	Course Title
1	Elective- 1	MBAE RM 01	Retail Operations Management
2	Elective- 2	MBAE RM 02	Retail Planning

Minor Elective Subjects in IV Semester for Retail Management specialization

S.No.	Elective	Code	Course Title
1	Elective- 3	MBAE RM 03	Logistics and Sales Promotion
2	Elective- 4	MBAE RM 04	Retail Sales Techniques and Promotion

Specialization Group: Strategy & Leadership

Major Elective Subjects in III Semester for Strategy & Leadership specialization

S.No.	Elective	Code	Course Title
1	Elective- 1	MBAE SM 01	Environment for Strategy & Leadership
2	Elective- 2	MBAE SM 02	Strategic HRM

Minor Elective Subjects in IV Semester for Strategy & Leadership specialization

S.No.	Elective	Code	Course Title
1	Elective- 3	MBAE SM 03	Strategic Marketing Analysis & Planning
2	Elective- 4	MBAE SM 04	Global Strategic Management

Detailed Syllabus of HR Specialisation

Elective-1 Managing the Workplace Behaviour:

- ➤ Introduction to Talent management
- > Talent Acquisition
- > Recruitment and Selection Process
- > Employee Retention
- > KnowledgeManagement

Suggested Readings:

- 1. Gowri Joshi &VeenaVohra, Talent Management, Cengage Learning
- 2. Mamta Mohapatra & Swati Dhir, Talent Management, SAGE Publishing India
- 3. Dessler Gary, VarkkeyBiju, Fundamentals of Human Resource Management, PearsonPublication,
- 4. Lance A Berger, Dorothy R Berger, Talent Management Hand Book, McGraw Hill
- 5. Hasan, M., Singh, A. K., Dhamija, S., Talent management in India: Challenges and opportunities, Atlantic Publication
- 6. Rob Silzer (Editor), Ben E. Dowell (Editor), Strategy-Driven Talent Management: A Leadership Imperative, Wiley
- 7. K.Aswathappa Human Resources and Personnel Management, Tata McGraw Hill

Elective-2 Employee Relations And Labour Laws:

- > Industrial and Employment Relations: An Overview
- > Development and Functions of Trade Unions
- ➤ Collective bargaining
- ➤ Grievance Handling
- ➤ Industrial Conflict

- 1. Indian Bare Acts
- 2. Srivastava SC Industrial Relations and Labor Laws (Vikas,)
- 3. Gupta, Parul Industrial Relations and Labor laws, SAGE Publishing India
- 4. Monappa Arun, "Industrial Relations and Labor laws", Tata McGraw Hill Edition, New Delhi,
- 5. Taxmann Labor Laws", Taxmann Allied Services Pvt. Ltd.
- 6. Sinha, P.R.N., Sinha, InduBala and Shekhar, Seema Priyadarshini, Industrial Relations, Trade Unions and Labour Legislation, Pearson Education, New Delhi.

Elective-3 HR Analytics

- ➤ Introduction to People Analytics
- ➤ Performance Evaluation & Advantages and issues in PE
- > Human capital Benchmarking
- Strategic Workforce Planning (SWP)
- Recent trends in TM

Suggested Readings:

- 1. Bhattacharya Kumar Dipak, HR Analytics Understanding Theories and Applications, SAGEPublishing
- 2. Banerjee Pratyush, Pandey Jatin and Gupta Manish (2019), Practical Applications of HRAnalytics, SAGE Publishing
- 3. Sesil. J, Applying advanced analytics to HR management decisions: Methods for recruitment, managing performance and improving knowledge management. Prentice Hall.
- 4. Barnett K, Berk J, Human Capital Analytics. Word Association Publication. Fitz-Enz J,
- 5. The HR Analytics: Predicting the Economic Value of your Company's Human CapitalInvestments, AMACOM.

Elective-4 Performance and Reward Management

- > Compensation and Rewards: An Overview
- ➤ Legal Frameworks of Compensation and Rewards
- > Institutional mechanisms for compensation
- Rewards Management
- Allowances, Perquisites and benefits

- 1. T V Rao: Performance Management: Towards organizational Excellence (SAGE Publishing)
- 2. Michael, Armstrong Performance Management. Kogan Page.
- 3. Shrinivas R Kandula, Performance Management: Strategies, Intervention & Drivers. Pearson
- 4. Chadha, P. Performance Management: It's About Performing Not Just Appraising. McMillan India Ltd.
- 5. B D Singh, Compensation and Reward Management, Excel Book Robert Bacal , Performance Management, McGraw-Hill Education.

Detailed Syllabus of Marketing Specialisation

Elective-1 Consumer Behaviour and Marketing Communication

- > Consumer Behaviour: An Introduction
- > Environmental influences on Consumer Behaviour
- ➤ An Introduction to Integrated Marketing Communication (IMC)
- ➤ Understanding communication process
- > Media planning and selection decisions

Suggested Readings:

- 1. Consumer Behavior, Schiffman, L. G. and Kanuk, L. L., Pearson.
- 2. Consumer Behaviour : Sethna Zubin & Blythe Jim, SAGE Publishing India
- 3. Integrated Advertising, Promotion and Marketing Communications: Clow, Kenneth E. &Baack Donald E., Pearson
- 4. Advertising & promotions an IMC perspective: Kruti Shah & Alan D' Souza, McGrawHill education
- 5. 5 Advertising and promotion- An integrated Marketing Communication Perspective, George E Belch & Michael A Belch, McGraw Hill Education
- 6 Advertising, Brand and Consumer Behaviour, 2020, S. Ramesh Kumar, SAGE Publishing India

Elective-2 B2B Marketing:

- ➤ Introduction to B2B Marketing
- > Introduction to marketing Analytics
- > Fundamentals of Inter-organizational marketing
- ➤ PESTLE Market Analysis, Porter Five Force Analysis
- Pricing Policy and Objectives in B2B marketing
- > Consumer Behaviour in B2B Marketing
- ➤ Market Segmentation

- 1. B2B Marketing: A South-Asian Perspective by Michael D.Hutt, Dheeraj Sharma, and Thomas W. Speh
- 2. Marketing Analytics: Data-Driven Techniques with Microsoft Excel by Wayne LWinston, Wiley India Pvt. Ltd.
- 3. Marketing Analytics: Strategic Models and Metrics by Stephan Sorger, CreateSpace Publishing
- 4. Marketing Engineering and Analytics by Gary Lilen, Arvind Rangaswamy, and Arnaud DeBruyn, Decision Pro, Inc.
- 5. Marketing Metrics by Dugar Anurag, SAGE Publishing India\

Elective-3 Services Marketing

- ➤ Marketing Of Services An Overview
- Services Marketing Mix
- > Extended Marketing Mix for Services
- ➤ Managing Service Quality
- > Emerging Issues

Suggested Readings:

- 1. Services marketing, Zeithaml Valerie and Mary jo Bitner, Gremler & Pandit, TataMcGraw Hill.
- 2. Services Marketing, Lovelock, Christopher, Prentice Hall
- 3. B2B Marketing, Hutt, M.D. & Speh, T.W., Cengage Learning
- 4. Business to Business Marketing, Ross Brennan, Louise Canning & Raymond McDowell, Sage Publications,
- 5. B2B Marketing Strategy: Differentiate, Develop and Deliver Lasting CustomerEngagement, Heidi Taylor, Kogan page,
- 6. Innovative B2B Marketing: New Models, Processes and Theory, Simon Hall, KoganPage

Elective-4 Sales and Retail Management

- ➤ Introduction to Sales Management
- ➤ Theories of Selling and Selling Process
- ➤ Selling Skills
- ➤ Managing the Sales Force
- > Introduction to retailing
- > Retail marketing and promotion

- 1. Still, R.R., Cundiff, E.W. and Govani, N.A.P.; Sales Management; Pearson Education
- 2. Venugopal, Pingali, Sales and Distribution Management, SAGE Publishing
- 3. Berman, Evans, Retail Management Strategic approach, Pearson
- 4. Chaudhary Prashant, Selling and Negotiation, SAGE Publishing
- 5. Tapan Panda: Sales and Distribution Management, OUP.
- 6. Havaldar, K.K., and Cavale, V.M.; Sales and Distribution Management; McGraw-Hill Education.
- 7. Pradhan Swapna; Retailing Management; McGraw-Hill Education

Detailed Syllabus of Finance Specialisation

Elective-1 Capital Investment and Financing Decisions

- Financial Decisions: An Overview
- > Nature of Long Term Financial Decisions
- > Cost of Capital & Capital Structure
- ➤ Capital Restructuring
- > Investor Relations

Suggested Readings:

- 1. I. M. Pandey Financial Management
- 2. Khan & Jain Financial Management
- 3. Lal, B.B and Vashisht, N. (2008): "Direct Taxes, Income Tax, Wealth Tax and Tax planning" Book, Pearson Education, New Delhi.
- 4. Capital Tax Group (1989): "Neutrality in the Taxation of Savings: An Extended Role for PEPs", Commentary No. 17, London: Institute for Fiscal Studies.
- 5. Chelliah, Raja J. and R. Kavita Rao (2001): "Rational Ways of Increasing Tax Revenues in India" presented in World Bank

Elective-2: Fintech/Financial Analysis

- > Introduction to Fintech
- > Financial Planning: An Introduction
- ➤ Goal based Financial Plan
- > Innovation in the Financial Services Industry
- Fintech in Banking sector
- > Financial Planning & Management

- 1. Dr. Vinod K. Singhania& Dr. Monica Singhania Students Guide to Income Tax (Taxmann Publication ,Latest Edition according to assessment year
- 2. Yashwant Sinha, Vinay K. Shrivastava, Indirect Tax reform in India, SAGE Publishing
- 3. Sid Mitra & Shailendra Kumar Rai, Financial Planning, SAGE Publishing India
- 4. Dr.B.K. Agarwal & Dr. Rajeev Agarwal Tax Planning and Management (Nirupam Publication, Latest Edition according to assessment year)
- 5. Paolo M. Panteghini Corporate Taxation in a Dynamic World (Springer, Latest Edition)
- 6. GirishAhuja& Ravi Gupta Direct Tax Laws & Practice (Bharat Law House, Latest Edition)
- 7. Personal Financial Planning (Wealth Management): S. Murali, K.R. Subbakrishna, (Himalaya Publishing House)

Elective-3 Investment Banking

- > Introduction to Indian Financial System
- ➤ Merchant Banking
- Mutual Funds
- Depository Services
- ➤ Venture Capital
- > Emerging Issues in Financial Services

Suggested Readings:

- 1. Law of International Trade , Author : Dr. Jason Chuah , Edition : 5th South Asian Edition 2017
- 2. Foreign Trade Theory, Procedures, Practices and Documentation by Dr.Khushpat S. Jain and Apexa V. Jain
- 3. International trade law by Dr. S.R MYNENI
- 4. International Trade Law by Hemant Goel
- 5. International Trade Law by NiharikaVij

Elective-4 Working Capital Management

- > Conceptual Framework of Working capital
- > Operating Environment of Working Capital
- > Determination of Working Capital
- > Management of Marketable Securities
- ➤ Working Capital Management in Large Companies

- 1. Financial Management: P V Kulkarni
- 2. Financial Management: S N Maheshwari
- 3. Financial Management: I M Pandey
- 4. Financial Management: Prasanna Chandra
- 5. Financial Management: Khan & Jain
- 6. Financial Management: R. S. Kulshreshta
- 7. Fundamentals of Financial Management: Van Horne

Detailed Syllabus of Operation Management Specialisation

Elective-1 Supply Chain Management

- ➤ Logistics and SCM: An Overview
- > Strategic Supply Chain Management
- ➤ Information Technology: A Key Enabler of SCM
- > E-Supply Chain Management
- ➤ Distribution Network Planning

Suggested Readings:

- 1. Chopra, Sunil, Meindl, Peter and Kalra, D. V.; Supply Chain Management: Strategy, Planning and Operation; Pearson Education
- 2. Altekar, Rahul V.; Supply Chain Management: Concepts and Cases; PHI Learning Reference Books
- 3. Ballou, Ronald H.; Supply Chain Management; Pearson Education
- 4. Sahay, B.S.; Supply Chain Management; Macmillan
- 5. Ballou, R.H. Business Logistics Management. Prentice-Hall Inc.
- 6. Bowersox D.J., Closs D.J., Logistical Management, McGraw-Hill,

Elective-2 Procurement & Order Fulfilment:

- > Introduction to Production Planning & Control
- > Capacity planning
- > capacity planning strategies
- ➤ Enterprise Resource Planning (ERP)
- Waste Management
- Production control systems

- 1. Martand Telsang, "Industrial Engineering and Production Management", S. Chand and Company,
- 2. S.K. Mukhopadhyay, Production Planning and Control, Prentice Hall of India private limited,
- 3. James.B.Dilworth, "Operations Management Design, Planning and Control for manufacturing and services" Mcgraw Hill International edition.
- 4. S.N.Chary, "Theory and Problems in Production & Operations Management", Tata McGraw Hill,
- 5. KanishkaBedi, "Production and Operations management", Oxford university press,
- 6. Elwood S.Buffa, and RakeshK.Sarin, "Modern Production / Operations Management", JohnWiley and Sons,
- 7. Norman Gaither, G. Frazier, "Operations Management" Thomson learning
- 8. K.C.Jain& L.N. Aggarwal, "Production Planning Control and Industrial Management", Khanna Publishers

Elective-3 Transportation & Logistics System:

- > Introduction to Materials Management
- Materials Planning and Budgeting
- Logistics System & strategy
- ➤ Pull Vs Push System
- ➤ Inventory Policies and Systems
- Warehouse Management System
- Performance Evaluation and Appraisal

Suggested Readings

- 1. Kalpakjian and Schmid, Manufacturing Engineering and Technology, Pearson.
- 2. Lindberg, Processes & Materials of Manufacture, Prentice Hall India.
- 3. J P Kaushik: Manufacturing Processes, PHI
- 4. James. B. Dilworth, "Operations Management Design, Planning and Control for Manufacturing and Services", McGraw Hill Inc. Management Series,
- 5. P. Radhakrishnan, S. Subramanyan and V. Raju, "CAD / CAM / CIM", New Age International (Pvt.) Ltd. Publishers

Elective-4 Project Management

- ➤ Introduction to Project Management
- Project Feasibility
- Project Network Analysis
- Project Scheduling
- Project Management Information System

- 1. Dobler, D. W., jr, L. L., & Burt, D. N., Purchasing and Materials Management. New Delhi: TataMcGraw-Hill Publishing Company Limited
- 2. Gopalakrishnan P., Purchasing and Materials Management, Tata McGraw-Hill PublishingCompany Ltd, New Delhi.
- 3. David N. Burt, Sheila Petcavage, Richard Pinkerton: Proactive Purchasing in the Supply Chain: The Key to World-Class Procurement, McGraw Hill

Detailed Syllabus of International Business Specialisation

Elective-1 International Business Management

- ➤ International Management: An Overview
- Driving and Restraining Forces
- > International Marketing Orientations
- > Foreign Exchange Determination Systems
- > International Institutions

Suggested Readings:

- 1. Kapoor, Mansi Global Business Environment: Shifting Paradigms in the FourthIndustrial Revolution, SAGE Publishing India
- 2. Narendra Jadhav, New Age technology an Industrial Revolution 4.0(Konark Publisher)
- 3. Pranjal Sharma, India Automated (McMillan)
- 4. Kapoor, M Global Business Environment: Shifting Paradigms in the Fourth IndustrialRevolution, SAGE India
- 5. Arun Sundararajan, The Sharing Economy: The End of Employment and the Rise of Crowd-Based Capitalism (MIT Press)
- 6. Mark Van Rijmenam, The Organisation of Tomorrow: How AI, blockchain and analyticsturn your business into a data organisation (Routledge) Nitin Seth, Winning in Digital Age (Penguin)

Elective-2 Export Import Documentation:

- ➤ Introduction to Export Import Documentation
- > Categories of Export
- > Shipment procedures
- > Meaning and importance of letter of credit
- ➤ The organization of exports –imports firms
- > Export Promotion Capital Goods Scheme

- 1. Ram Singh, Export and Import Management, 2021, SAGE Publishing
- 2. C RamagopaL, Export import Policy Procedure & Documentation, Newage publisher
- 3. Kiran rai Usha, Export import & logistics management--, Eastern economy edition
- 4. Singh, ram, Internationa trade Logistics, Oxford publishing house.
- 5. New Import Export Policy Nabhi Publications
- 6. EXIM Policy & Handbook of EXIM Procedure VOL I & II
- 7. A Guide on Export Policy Procedure & Documentation—Mahajan
- 8. How to Export Nabhi Publications Export Management D.C. Kapoor

Elective-3 International Logistics

- > Foundation Concepts in International Logistics
- Factors Driving Global Supply Chain Management
- Pull Vs Push System
- ➤ Integrating International Logistics with Supply Chain
- ➤ Introduction to International Transport System
- > International Transport and Economic Development

Suggested Readings

- 1. Alan E. Branch, Global Supply Chain Management and InternationalLogistics(Routledge)
- 2. Jean-Paul Rodrigue, Claude Comtois and Brian Slack, "THE GEOGRAPHY OFTRANSPORT SYSTEMS" (2009), New York: Routledge,.
- 3. Douglas Long: International Logistics Global Supply chain management, Kluweracademic publishers-
- 4. Asopa, V.N: Shipping Management: Cases and Concepts, Macmillan, New Delhi.
- 5. Lambert, D et al: Strategic Logistic Management, Tata McGraw Hill, New Delhi.

Morlok, Edward K. "The Freight Transportation System," Excerpted from CRCEngineering Hand Book

Elective-4 Cross Cultural Management

- > Introduction to Cross cultural management
- ➤ The impact of cultural differences on individuals
- > Cultural aspects of international business negotiations
- > National cultures vs. organizational cultures
- Leadership traits required for managing cross culture teams

- 1. Cross culture management by Ms Shobhana Madhavan, Oxford University Press,
- 2. Eastern and Cross Culture Management by N K Singh, Springer Gannon, Martin
 - J. Paradoxes of Culture and Globalization. Sage Publications,

Detailed Syllabus of Analytics & Data Science Specialisation

Elective-1 Python & Business analytics

- > Introduction to Python and history of Python
- Overview of Business Analytics
- > Introduction to Decision Modelling
- Organization/sources of data
- Data Mining

Suggested Readings:

- 1. T. Budd, Exploring Python, TMH, 1st Ed, 2011
- 2. Python For Data Analysis by William McKinney
- 3. Allen Downey, Jeffrey Elkner, Chris Meyers , How to think like a computer scientist : learning with Python , Freely available online. 2012

Elective-2 Digital & Cyber Physical System

- > Introduction to Cyber Physical System
- ➤ Application Domains of CPS
- > Security of Cyber-Physical Systems
- > Introduction to Data Visualization
- ➤ Integrity in Visualization
- ➤ Visual Perception and Quantitative Communication

Suggested Readings:

- 1. E. A. Lee and S. A. Seshia, "Introduction to Embedded Systems: A Cyber-Physical Systems Approach", 2011.
- 2. R. Alur, "Principles of Cyber-Physical Systems," MIT Press, 2015.
- 3. T. D. Lewis "Network Science: Theory and Applications", Wiley, 2009.
- 4. P. Tabuada, "Verification and control of hybrid systems: a symbolic approach", SpringerVerlag 2009.
- 5. C. Cassandras, S. Lafortune, "Introduction to Discrete Event Systems", Springer 2007.
- 6. ConstanceHeitmeyer and Dino Mandrioli, "Formal methods for real-time computing", Wiley publisher, 1996.

Elective-3 Business Applications of AI and ML Techniques

- > Introduction and History of AI
- > Tools to be used for AI programming
- > Applications of AI
- ➤ Basic concepts of Machine Learning
- ➤ Linear models, perceptions

Suggested Readings:

- 1. Artificial Intelligence for Business Leaders: Ajit Kr. Jha
- 2. Machine Learning in Business: John C. Hull
- 3. An Introduction to Statistical Learning with Applications in R : James, G., Witten, D., Hastie, T., Tibshirani, R. (Springer)
- 4. Artificial Intelligence Business Applications: How to Learn Applied Artificial Intelligence and Use Data Science for Business. Includes Data Analytics, Machine Learning for Business and Python: William J Ford
- 5. AI and Machine Learning: Was Rahman, SAGE Publishing India

Elective-4 Business Intelligence Decision Modelling

- > Introduction to Data Mining and its components
- Classification of Data Mining Systems
- ➤ Introduction to Data Warehousing & Business Intelligence
- > Business Intelligence applications
- ➤ Ethics & BI

Suggested Readings:

- 1. Efraim Turban Ramesh Sharda Dursun Delen David King Business Intelligence A Managerial Approach Pearson 2012,2nd Edition
- 2. Stuart Russel and Peter Norvig Artificial Intelligence: A Modern Approach Prentice Hall 2009, 3rd edition
- 3. Galit Shmueli Nitin R. Patel Peter C. Bruce Data Mining for Business Intelligence Wiley India Pvt. Ltd., Reprint 2011

Detailed Syllabus of IT & Fintech Specialisation

Elective-1 Data Base Management System:

- > Database system concept and architecture
- > Data modelling using the Entity Relationship
- > Relational data model concepts
- ➤ Introduction on SQL
- ➤ Data Base Design & Normalization
- ➤ Recent Trends in Database Management Systems

- 1. Navathe E Fundamentals of Database Systems (Pearson Education,)
- 2. Majumdar and Bhattacharya Database Management System (Tata McGraw Hill)
- 3. Chakrabarti- Advance Database Management System (Wiley Dreamtech)

- 4. Beynon Davies P- Database Systems (Palgrave)
- 5. Karthikeyan-Understanding Database Management System (Acme Learning)

Elective-2 Financial Technology Services & Management:

- FinTech: Introduction
- ➤ FinTech Evolution: Infrastructure, Banks Start-ups and Emerging Markets
- > Payments, Crypto currencies and Blockchain
- ➤ Digital Financial Services & Digitization of Financial Services
- ➤ FinTech Regulation and RegTech
- > Application of Data Analytics in Finance

Suggested Readings:

- 1. Agustin Rubini, "Fintech in a Flash: Financial Technology Made Easy", Zaccheus, 3rd Edition
- 2. Susanne Chishti and Janos Barberis, "The FINTECH Book: The Financial Technology Handbook for Investors
- 3. Theo Lynn, John G. Mooney, Pierangelo Rosati, Mark Cummins, "Disrupting Finance: FinTech and Strategy in the 21st Century", Palgrave, 1st edition
- 4. Abdul Rafay, "FinTech as a Disruptive Technology for Financial Institutions", IGI Global, January
- 5. Bernardo Nicoletti, The Future of FinTech: Integrating Finance and Technology in Financial Services, Palgrave Macmillan

Elective-3 Financial Information Security & Privacy

- > Introduction to Information Security
- ➤ Data, Network and Operating System Security
- > Securing Infrastructure Services
- > Security Operations and Physical Security
- ➤ Recent Trends in Security

- 1. Mark Rhodes Ousley, "Information Security, The Complete Reference", Second Edition, McGraw Hill.
- 2. Charles P. Pfleeger, Shari Lawrence Pfleeger, "Security in Computing", Fourth Edition
- 3. William Stallings, Cryptography and Network Security Principles and Practices, PHI Third Edition
- 4. Caelli, J., and Longley D. and Shain M., Information Security Handbook, Macmillan

5. Mcclure S., Scambray J. and Kurtz G., Hacking exposed: Network security secrets and solutions, McGrawHill

Elective-4 System Analysis and Design

- > Systems Concept; Characteristics of a System
- > Systems Planning and Investigation
- ➤ Determining the User's Information Requirements
- ➤ Tools of Structured Analysis
- ➤ Basics of Information Security

Suggested Reading:

- 1. Shah-Software Engineering & SAD (Wiley Dreamtech)
- 2. Kenneth E Kendall and Julie E Kendall SAD (PHI Publication)
- 3.Enterprise SOA: Service-Oriented Architecture Best Practices, Dirk Krafzig, Karl Bankeand Dirk Slama, Prentice Hall PTR
- 4.SOA Principles of Service Design, Thomas Erl, Prentice Hall PTR
- 5. SOA Design Patterns; Thomas Erl, Prentice Hall PTR

Detailed Syllabus of Banking, Financial Services & Insurance Specialisation

Elective-1 Bank Financial Management:

- Overview Of Financial System
- ➤ Introduction To Financial Management In Banks
- Financial Analysis Of Banks
- ➤ Management Of Funds: Sources
- Forms Of Bank Investment
- ➤ Risk Management
- ➤ Estimating/Forecasting Of Risks

- 1. Practice of Banking Advances by Bedi and Hardikar
- 2. Law and Practice of Banking by P. N. Varshney and Gopal Swaroop
- 3. Banking- Theory, Law and Practice by Gordon & Natarajan
- 4. Banks and Institutional Management by Vasant Desai
- 5. Foreign Trade and Foreign Exchange by B. K. Chaudhari & O. P. Agarwal

Elective-2 Risk Management in Banks:

- ➤ Risk Management: An Overview
- ➤ Risk Regulations
- Credit Risk Analysis Of Banking Products
- Market Risk Analysis And Measurement
- Currency Derivatives
- Managing Operational Risk

Suggested Readings:

- 1. Credit Management, Indian Institute of Banking & Finance. MacMillan Publishers India Limited,1st edition 2010
- 2. Risk management, Indian Institute of Banking & Finance. MacMillan Publishers India Limited,1st edition 2010
- 3. Risk Management by Dr. G. Kotreshwar

Elective-3 Corporate Governance in Banking and Financial Sector

- > Ethics And Business
- Overview Of Corporate Governance
- > Regulations And Committees
- > Institutional Aspects Of Corporate Governance
- Corporate Social Responsibility
- ➤ Governance In Financial Sector

Suggested Readings:

- 1. Business Ethics and Corporate Governance, S.K.Bhatia
- 2. Corporate Crimes and Financial Frauds, Dr. Sumit Sharma, New Delhi India
- 3. Corporate Governance (Indian Edition: Mallin, Christine A., Oxford University press. New Delhi

Elective-4 Management of Financial Services

- Financial Services Markets : An Overview
- ➤ Issues In Marketing And Financial Services
- Marketing Of Financial Services : A Conceptual Framework
- ➤ Marketing Of Banking Services
- Merchant Banking And Allied Services
- Marketing Of Insurance, Pension Funds And Govt. Securities
- ➤ Globalisation And Its Impact On Financial Services Markets

- 1. K.Sriram, 'Hand Book of Leasing, Hire Purchase & Factoring', ICFAI, Hyderabad, 1992.
- 2. Bhalla. V.K. 'Management of Financial Services' Mnmol, New Delhi, 2001.
- 3. Bhalla. V.K. and Dilbag, Singh, 'International Financial Centers', New Delhi, Anmol, 1997.
- 4. Ennew.C. Trevor Watkins & Mike Wright, 'Marketing of Financial Services', Heinemann Professional Pub., 1990.
- 5. Verma J.C. Trevor Watkins & Mike Wright, 'Marketing of Financial Services', Heinemann Professional Pub., 1990.
- 6. Kothari V., 'Lease Financing, Hire Purchase including Consumer Credit', Wadhera and co.1991. 7. Sadhale H., 'Mutual Funds in India', Sage, New Delhi, 1997

Detailed Syllabus of Retail Management Specialisation

Elective-1 Retail Operation Management:

- > Evolution & Drivers of Retail in India
- Retail Models of Retail Development
- > Customer Relationship Management
- > Services Management
- > Marketing channel systems

Suggested Readings:

- 1. .Swapna pradhan, Retailing Management : Text and Cases. Tata McGraw hill, New Delhi- 2 nd edition, 2006
- 2. M.Chael hevy and barton.A Weitz,Retail Management, Irwin Mcgraw hill,international editition
- 3. Judith . W.Kincaid, Customer Relationship Management: Getting it right, Pearson Education, New Delhi, 2003.
- 4. James.A. Fitzsimmms and Mina.J Fitzsimmms, Service Management: Operations, Strategy, Information Technology, Tata Mc Grawhill, 2006 New Delhi.
- 5. Christoper Louchock and Jochen Wirtz, Service Marketing: People Technology, Strategy, Pearson Education, New Delhi, 2004.
- 6. K.Ramamohan Roa, Services Marketing, Pearson Education, New Delhi, 2005.

Elective-2 Retail Planning:

- Retailing, Role, Relevance & Trends: An Overview
- > Operations & Finance in Retailing
- > Human Resources Management in Retailing
- ➤ Legal & compliances for a Retail Store
- > Mall Management

Suggested Readings:

- 1. Retailing Management Text & Cases-Swapna Pradhan- The McGraw Hill Companies
- 2. Retailing Management -Levy & Weitz- The McGraw Hill Companies
- 3. Marketing Channel- Bert Rosenbloom- South Western Thomson
- 4. Marketing Creating and Keeping Customers in an e-commerce world- Wiiliam G Zikumund & Michael d Amico- South Western –Thomson
- 5. Retail Management A Strategic Approach Barry Berman & Joel R.Evans- The Prentice Hall of India, New Delhi
- 6. Legal Aspects of Business Akhileshwar Pathak- The McGraw Hill Companies
- 7. Top Grading How Leading Companies Win by Hiring, Coaching and Keeping the Best People- Bradford D Smart- Viva Books Pvt Ltd.

Elective-3 Logistics & Sales Promotion

- ➤ Logistic and supply chain management: An Overview
- ➤ Marketing strategy, Logistic and customer service
- Crafting and Executing strategy
- > Strategic alliances and collaborative partnership
- > Sales and distribution strategy
- ➤ Negotiation prospecting and net working

Suggested Readings:

- 1. G.Raguram and N. Rangaraj, Logistics and supply chain management-Manikam, New Delhi 2005
- 2. J. David Viale, Basic of management: From Ware House Viva books, New Delhi,2004
- 3. R.P. Mohanty and S.G. Supply chain management: Theories and practice, BIZATANTRA DREAMTEH, New Delhi 2005
- 4. Arturqa Thompson AJ.Strkkland,john .E.GAMBLE and Arun. K.Jain, Crafting and executing strategy; The quest for competitive advantage, New Delhi2005
- 5. GUPTA.S.L, Sales and distribution management, New Delhi 1999
- 6. Akhilmarjatia, Win... for life: I can, I shall, I will....win, New Delhi

Elective-4 Retail Sales Techniques & Promotion

- ➤ Advertising Communications and Promotions
- > Promotion Impact on the Marketing Mix
- > Tactical Analysis –Strategic analysis to Promotion tactics
- > Sales promotion technique
- ➤ Retailer Promotions & Consumer Promotions

- 1.Robert C. Blattberg & Scott A. Neslin -Sales Promotion: Concepts, Methods, and Strategies Prentice-Hall 2. Paul J Hydzic -Sales Promotion: Strategies That build brands-Illinouus Institute of Technology
- 3. Schulz, William A Robinson & Lisa A Peterson -Sales Promotion Essentials : The 10 Basic Sales Promotion Techniques
- 4. Julian Cummins & Ruddy Mullin- Sales Promotions How to create, Implement and Integrate Campaigns that really work- Kogan Page
- 5. Kazmi& Sathish K Batra Advertising & Sales Promotions- Excel Books
- 6. George e Belch & Michael A Belch- Advertising & Sales Promotions An Integrated Marketing Communications Perspective- Tata Mc Graw Hill
- 7. Steve Smith- How to Sell More Stuff- Promotional marketing that Really works-Dearborn Trade Publishing

Detailed Syllabus of Strategy & Leadership Specialisation

Elective-1 Environment for Strategy & Leadership:

- > Introduction to Strategic Leadership
- > Strategic Management and Strategic Competitiveness
- > The External Environment
- ➤ Competitive Dynamics
- > Corporate Entrepreneurship and Innovation

Suggested Readings:

- 1. M. Porter, Competitive Strategy, New York, Free Press, 1980.
- 2. Harvard Business School Cases on Strategic Planning.
- 3. A. J. Strickland, A. A. Thompson, Jr., J. Gamble, Cases in Strategic Management, McGraw Hill, Boston, 2001.
- 4. R. S. Kaplan, D. P. Norton, The Strategy Focused Organization, Boston, HBS, 2001.

Elective-2 Strategic HRM:

- ➤ Introduction to Human Resource Strategy (HRS)
- Organizational Performance and HRS
- > Strategic Human Resource Processes
- ➤ New Economic Policy and HRM Strategy
- > HRM Strategy for Future

- 1. Mabey, Christefer and Salman, Graeme: Strategic Human Resource Management, Beacon Book, New Delhi .
- 2. Salaman, Graeme: Human Resource Strategies, Sage Publications, New Delhi .
- 3. Bowman, Cliff: The Essense of Strategic Management, Prentice Hall, New Delhi.
- 4. Monappa, Arun and Engineer, Mahrukh: Liberalisation and Human Resource Management, Response Books, New Delhi .
- 5. Starkey, Ken and Mc Kainlyu, alan: Corporate Strategy and Human Resources, Beacon Books, New Delhi 6. Pearce II, John A, and Robinson , Jr. Richard B. : Strategic Management, AITBS Publishers and Distributors, New Delhi.

Elective-3 Strategic Marketing Analysis & Planning

- > Marketing as strategy: An Overview
- Marketing implications of Corporate strategy decisions
- ➤ Competitive strategies of Strategic Business Units
- > Entrepreneurial Marketing
- ➤ Marketing Ethics & Sustainable Marketing
- > Brand management and integrated approach to Marketing

Suggested Readings:

- 1. Marketing Strategies, A contemporary approach by Ranchod & Gurau, Pearson India, 2012.
- 2. Strategic Marketing by Xavier, Response Books, 2010.
- 3. Marketing: Planning, Implementation, Control by Pride and Ferrell, Cengage, 2010.
- 4. Strategic marketing problems: Cases & Comments by Kerin & Peterson, Pearson 2012

Elective-4 Global Strategic Management

- ➤ Introduction to Globalisation Localisation and Glocalization
- ➤ Market Intelligence and Designing a Global Strategy
- ➤ Global Strategic Alliances and Resources
- Designing a Global Organisation
- ➤ Globalization, Innovation, and Sustainability

- 1.Strategic Management, A Dynamic Perspective -Concepts and Cases Mason A. Carpenter, Wm. Gerard Sanders, Prashant Salwan, Published by Dorling Kindersley (India) Pvt Ltd, Licensees of Pearson Education in south Asia
- 2.Strategic Management and Competitive Advantage-Concepts- Jay B. Barney, William S. Hesterly, Published by PHI Learning Private Limited, New Delhi
- 3. Globalization, Liberalization and Strategic Management V. P. Michael
- 4.Business Policy and Strategic Management Sukul Lomash and P.K Mishra, Vikas Publishing House Pvt. Ltd, New Delhi

- 5.Strategic Management Fred R. David, Published by Prentice Hall International
- 6.Business Policy and Strategic Management Dr Azhar Kazmi, Published by Tata McGraw Hill Publications
- 7.Business Policy and Strategic Management- Jauch Lawrence R & William Glueck Published by Tata McGraw Hill